Eagles Voice Communications

THE PROFESSIONAL'S CHOICE

Automated Attendants

1. Welcome Message
   Thank you for calling [Company Name]. For sales, press 1. For support, press 2. For billing, press 3. To speak with an operator, press 0. Thank you for calling [Company Name].
2. After-Hours Message
   Thank you for calling [Company Name]. Our office is currently closed. Our business hours are Monday to Friday, 9 AM to 5 PM. Please leave a message after the tone, and we will get back to you as soon as possible. Thank you.
3. Holiday message
   Thank you for calling [Company Name]. Our office is closed for the holidays. We will reopen on [Date]. Please leave a message after the tone, and we will return your call when we reopen. Happy holidays!

Call Queue

1. Initial Queue Message
   Thank you for calling [Company Name]. All our representatives are currently assisting other customers. Your call is important to us. Please stay on the line, and the next available representative will be with you shortly.
2. Periodic Update
   We appreciate your patience. All our representatives are still busy assisting other customers. Please continue to hold, and we will be with you as soon as possible. Thank you for your understanding.
3. Estimated Wait Time
   Thank you for holding. Your estimated wait time is approximately [X] minutes. We appreciate your patience and will be with you shortly.

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Commercial on Hold

1. General Information
   Thank you for holding. Did you know that [Company Name] offers a wide range of services to meet your needs? From [Service 1] to [Service 2], we have you covered. Visit our website at [Website URL] for more information. We appreciate your patience and will be with you shortly.
2. Promotional Offer
   Thank you for holding. We have an exciting offer just for you! For a limited time, enjoy a [Discount Percentage] % discount on all our products and services. Don't miss out on this exclusive deal. Visit our website at [Website URL] or speak to a representative for more details. We appreciate your patience and will be with you shortly.
3. Customer Testimonials
   We are currently experiencing a temporary service interruption. Our team is working diligently to resolve the issue. We apologize for any inconvenience and appreciate your patience. Thank you for your understanding.

Pre-Alert Announcements

4. Upcoming Maintenance
   Attention all customers: We will be performing scheduled maintenance on our systems on [Date] from [Start Time] to [End Time]. During this time, our services may be temporarily unavailable. We apologize for any inconvenience this may cause and appreciate your understanding.

5. New Product Launch
   Exciting news! We are launching a new product on [Date]. Stay tuned for more details and special offers. Thank you for choosing [Company Name].
6. Service Interruption
   We are currently experiencing a temporary service interruption. Our team is working diligently to resolve the issue. We apologize for any inconvenience and appreciate your patience. Thank you for your understanding.

Voicemail

1. General Voicemail
   You have reached the voicemail of [Name] at [Company Name]. I am currently unavailable to take your call. Please leave your name, number, and a brief message, and I will return your call as soon as possible. Thank you.
2. Out of Office Voicemail
   Hi, this is [Name] at [Company Name]. I am currently out of the office and will return on [Date]. Please leave a message, and I will get back to you upon my return. If you need immediate assistance, please contact [Alternative Contact]. Thank you.
3. Busy Voicemail
   Hello, you have reached [Name] at [Company Name]. I am currently on another call. Please leave your name, number, and a brief message, and I will return your call as soon as possible. Thank you for your patience.